

Data Sheet

Nasuni Professional Services

Accelerate your cloud storage transformation and Nasuni ROI.

Overview

Nasuni Professional Services offers a range of programs to help you ensure successful adoption of cloud-based file services and accelerate the return on your Nasuni investment.

IT organizations leverage Nasuni Professional Services to ensure a successful implementation that adheres to best practices, delivering the maximum benefits to line of business stakeholders, end users, IT administrators, and the enterprise as a whole. Value-based services for assessment, implementation, data migration, training, and optimization ensure customers have the professional assistance they need throughout the entire Nasuni lifecycle.



Proven Expertise

The Nasuni Professional Services team consists of Nasuni Certified Professionals (NCPs) who have deep expertise in storage, cloud, and unstructured data management technologies.

They are also experts in training new administrators, expediting digital transformations, driving cloud initiatives, and transitioning enterprises from legacy file storage and data protection infrastructures to cloud-scale file services.

Predictable Service Scope and Cost

Unlike traditional services that charge based on time and material for custom scope, Nasuni Professional Service offerings are scoped and priced much like a typical product.

Some services are fixed price, based on an in-depth project outline and predictable service scope, while others are priced based on the deployment size. In all cases, the services include statements of work (SOWs), project plans, documentation and collateral to provide transparency, clarity, and results.

What's Included

- Dedicated Nasuni Project Manager who will be the single point of contact for the entire project
- Kickoff call (on-site or remote) for all project team members
- Planning, scheduling, and reporting based on best practices honed from hundreds of other deployments.
- Regularly scheduled touchpoints to track deliverables and align the team from implementation through data migration
- Regular reporting on project status
- Project summary document

Nasuni Professional Services Portfolio

These services are available to enhance and extend your Nasuni implementation. Refer to the individual data sheets for each service or contact sales@nasuni.com for more information.

Services	Education
Nasuni Accelerated Implementation Service In depth architecture planning and review, data preparation assistance, and Edge Appliance implementation help to speed deployment and shorten Nasuni time to value.	Nasuni Administrator Training Three days of comprehensive on-site training on Nasuni architecture, data flow, security best practices, installation & configuration, data migration, and volume management.
Nasuni Archive Quick Start Service Volume configuration, implementation of up to 2 Nasuni Edge Appliances, and data migration assistance for up to 25 TB to rapidly implement Nasuni for file archiving.	
Nasuni Cloud Migration Services Assisted and hands-on options for migrating your unstructured data to Nasuni and the cloud storage platform of your choice.	
Nasuni Custom Services A variety of services tailored to your specific needs, including cloud storage evaluation, custom report development, scripting/automation, enterprise application integration, health checks, and more.	
Nasuni Project Management Service Full project planning, scheduling, and reporting from initial implementation through data migration, all led by a Nasuni project manager.	

About Nasuni

Nasuni enables organizations to store, protect, synchronize and collaborate on files across all locations at scale. Nasuni Enterprise File Services™, powered by the Nasuni UniFS® global file system, leverages cloud storage to modernize primary NAS and file server storage; archiving; backup; and disaster recovery, while offering transformational new capabilities for multi-site file sharing. By combining the low cost, unlimited capacity, and durability of object storage from leading cloud vendors such as Amazon, Azure, Dell EMC, and IBM, with the high performance, security, and broad application compatibility of traditional file storage, the Nasuni subscription service improves workforce productivity, simplifies IT operations, and reduces IT costs. The world's largest companies in 12 industry sectors rely on Nasuni to maximize the business value of their file data and ensure business continuity.