

Managing Mobile Access

Enabling mobile access for a share:

On Nasuni Filer: **Status** → **CIFS Status** → click share name → **Show Advanced Options**
→ select **Desktop and Mobile Access**

On NMC: **Volumes** → **Shares** → click **Edit** for share → select **Desktop and Mobile Access**

Enabling / Disabling / Deleting mobile devices:

On Nasuni Filer: **Services** → **Mobile Licenses** → select devices
→ From drop-down list, select **Enable**, **Disable**, or **Delete**
(Disabling blocks access and, on the next attempt at access, clears the mobile device's cache of any cached files.
Deleting removes the device from the list, but does not block future access. The user must login again the next time they run the Nasuni Application.)

On NMC: **Filers** → **Mobile Licenses** → select devices → **Enable**, **Disable**, or **Delete**

Configuring Mobile Access:

- Add another port for Mobile Access.
- Limit how long users remain authenticated on mobile devices.
- Limit users to only one mobile device.
- Allow Android devices. Allow iOS devices.

On Nasuni Filer: **Services** → **Mobile Service Settings**

On NMC: **Filers** → **Mobile Service Settings** → select devices → **Edit Filers**

Providing initial login links to users:

Administrators can provide a link to users for their initial login on a mobile device. Opening the link in their mobile device's email client launches the Nasuni mobile app with the host, port, and (optionally) username automatically filled in on the login form.

On Nasuni Filer: **Services** → **Mobile Service Settings** → **Invitation Link**
→ Enter **Host** and **Port**


On NMC: **Filers** → **Mobile Service Settings** → **Invitation Link**
→ Enter **Host** and **Port**

If VPN access is required, the internal hostname or IP address is the hostname, and 443 is the port. To provide direct external access, use the external hostname or IP address and the configured port. Use network address translation (NAT) to re-direct to internal hostname or IP address and port 443. The login link has this form:

```
https://<hostname>:<portnumber>/fs/mobile/config
```

If **Port** is 443, then “ :<port_number> ” is omitted from the link.

Using Mobile Access

Task	Action
Open a share or folder.	Tap the <i>name</i> of that share or folder. The contents appears as a list.
Sort the display.	Tap the <i>filter</i> icon  at the top right, then tap <i>Name</i> , <i>Modified Time</i> , or <i>Type</i> .
Navigate up in the folder hierarchy.	Tap the <i>up arrow</i> at the top left.
Enter path manually.	Tap the <i>three-dot icon</i> at top right, then tap <i>Browse</i> . Enter path, then tap <i>Browse</i> .
View information about a folder or file.	Tap the <i>drop-down-arrow</i> , then tap <i>Details</i> . A page appears showing information.
Tag a file or folder as a favorite .	Tap the <i>drop-down-arrow</i> , then tap the <i>star</i> icon. Favorite files and folders remain on the device for off-line access.
Download a file.	Tap the <i>drop-down-arrow</i> , then tap <i>Download</i> .
View or restore other versions of a file or folder.	Tap the <i>drop-down-arrow</i> , then tap <i>Versions</i> . If other versions are available, they appear in a list. To restore a previous version, tap <i>Restore</i> .
Open a file.	Tap the <i>file name</i> . If the device can handle the format, the file opens.
Email the file or email a link to the file.	Tap the <i>drop-down-arrow</i> , then tap <i>Share</i> . Select <i>Attachment</i> or <i>Link</i> .
Open the file in other applications on the mobile device.	Tap the <i>drop-down-arrow</i> , then tap <i>Open with</i> . If the device does not recognize format, you can download.
Delete a file or an empty folder.	Tap the <i>drop-down-arrow</i> , then tap <i>Delete</i> .
Upload a file to a folder.	Navigate to the destination folder. Tap <i>Upload</i> icon near the bottom of the display. Navigate to the file. Tap <i>OK</i> .
View favorite files or folders.	Tap <i>menu icon</i> at top left, then tap <i>Favorites</i> . A list of favorite files and folders appears. Favorite files remain on the device for off-line access.
Stay logged in even when the Nasuni Application is not running.	Tap <i>menu icon</i> at top left, then tap <i>Settings</i> . Select “ <i>Stay logged in</i> ”.
Use a passcode instead of the full credentials when logging in.	Tap <i>menu icon</i> at top left, then tap <i>Settings</i> . Select “ <i>Use Passcode</i> ”.
Get warned before downloading data when not on a Wi-Fi connection.	Tap <i>menu icon</i> at top left, then tap <i>Settings</i> . Select “ <i>Warn before downloading when not on a Wi-Fi connection</i> ”.
Logout from the Nasuni App.	Tap the <i>three-dot icon</i> at top right, then tap <i>Logout</i> .

All documentation is available at <http://www.nasuni.com/resource-center/support-documentation>.